

Data Notice – related service:

Service name: ServiceNext®

Identity of data holder: Chiller Oy

Contact information for data holder: data@kojagroup.eu

Other data processing parties: Carel, Other Kaja Group companies

Data obtained through service:

The service includes the delivery of new sensors intended for use with the service, listed below. The service can furthermore be integrated with existing sensors, in which case the service includes new forms of data processing for data derived from such existing sensors. These new forms of data processing are also listed below.

Sensor/ state information:	Data generated:	Format and estimated volume of data:	API/SDK provided for accessing or using data:	Data can be generated continuously and in real time:	Storage of data and intended duration of retention
Unit state and operating mode	ON/OFF Cooling/Heating/ Freecooling Alarm on	Numeric literals saved in every state change	No API/SDK (see below for access)	Yes	Storage on cloud based system. Time series saved indefinitely (see below for erasing data)
Temperature measurements	Fluid returning to the evaporator Fluid leaving the evaporator Fluid returning to the condenser Fluid leaving the condenser Supply air Returning air	16bit signed integers, saved at 10s intervals	No API/SDK (see below for access)	Yes	Storage on cloud based system. Time series saved indefinitely (see below for erasing data)

Humidity measurement	Humidity of returning air	16bit signed integer, saved at 10s intervals	No API/SDK (see below for access)	Yes	Storage on cloud based system. Time series saved indefinitely (see below for erasing data)
Pressure difference measurement	Fan air pressure difference	16bit signed integer, saved at 10s intervals	No API/SDK (see below for access)	Yes	Storage on cloud based system. Time series saved indefinitely (see below for erasing data)
Alarm information	General alarm Refrigerant leak alarm Fan alarm Filter alarm	Boolean variables, saved after state changes	No API/SDK (see below for access)	Yes	Storage on cloud based system. Time series saved indefinitely (see below for erasing data)
Compressor operating states	Compressor ON/OFF information for each compressor	Boolean variables, saved after state changes	No API/SDK (see below for access)	Yes	Storage on cloud based system. Time series saved indefinitely (see below for erasing data)
Electricity consumption	mWh, kWh measurement	16bit signed integers, saved at 10s intervals	No API/SDK (see below for access)	Yes	Storage on cloud based system. Time series saved indefinitely (see below for erasing data)

Note! Chiller Oy customizes service deliveries for each customer, so the user's particular service may include only some of the above sensors; the above, exhaustive list assumes that all possible sensors are provided for the user's delivery.

Use by data holder and third parties: Data is used by data holder in order to provide the ServiceNext® service to the user, for the purposes of operating and optimizing the cooling/heating system; data is also used for internal product and service development.

Accessing data: Data can be accessed by users through an extranet portal.

Requesting data sharing or an end to data sharing: The user can request the data to be shared with a third party, or that data sharing be ended, by sending an email:
data@kojagroup.eu

Right to lodge complaint with competent authority: EU residents have the right to lodge a complaint regarding breach of their rights under the EU Data Act with the competent authority of the Member State where they live or work

Trade secrets contained in data: N/A

Duration of contract with data holder and terminating contract: The duration of the contract between the user and Chiller Oy is specified in the service agreement between the user and Chiller Oy. The contract will terminate either after the ending of the user's fixed term contract for the ServiceNext® service (generally one-to-three-year fixed terms), or upon the user exercising their right to terminate the service subject to a sixty (60) day notice period.